

EXPRESSMED/BOAC DEMONSTRATES CONSISTENCY IN SERVICE DELIVERY & OUTCOMES

ExpressMED/BOAC clinics in Manchester and Salem, NH are pleased to publish injury treatment outcomes for the year 2021. For the 10th consecutive year, our average number of visits [beginning with the initial visit through discharge by our clinic] remains at 3 visits. Our statistical outcomes are measured on a quarterly basis for internal review and cumulatively on an annual basis. This provides you, our Client, the confidence that we are tracking our service outcomes and staying accountable for the results we bring to you and your employees.

The following table compares injury treatment outcomes over the past 8 years. This data demonstrates consistent practice of high-quality occupational health care that takes employers' needs into consideration when developing treatment plans. While our clinics focus on providing the best possible medical care available in southern NH attention is also given to the appropriate utilization of diagnostics, physical therapy, and referral to other specialty care at the right time for the purpose of achieving an expedited and safe return to work.

If you would like to be provided with your Company's outcomes in these specific areas, please contact with Dianne Annon at 603.848.0177

	2021	2020	2019	2018	2017	2016	2015	2014
Average # of visits thru to discharge	3	2	3	3	3	3	3	3
Average # of days from initial treatment thru to discharge	19	17	17	18.2	19	15	15.5	32
Percentage of cases with lost time	<1.0	<1.0	<1.0	<1.0	< 1.0	< 1.0	< 1.0	<1.0
Average Charge per case	\$743	\$653	\$698	\$738	\$697	\$699	\$685	\$679